



CLARK'S PROFESSIONAL PROMISE

(616) 784-5525
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At Clark's Landscape, we feel that you deserve the very best in quality and service. To achieve this goal, we promise you the following:

- We will cheerfully replace all hardy plants that fail to survive during the first year. If we installed the plant, we will also install the replacement. We will replace the plant as timely as possible with a like or suitable substitute of equal value, dependent on availability.
- We promise to always give you our best in design and installation practices and technologies.
- We promise that our crew leaders will be well trained and experienced in all areas of landscaping.
- We promise to start your job in the same order we received your approval and contract depending on the availability's of equipment and the "best" foreman for your job type.
- We promise to start and finish your work in a timely and efficient manner without long intervals.
- We promise to keep your yard as safe, clean, and orderly as possible during the installation period.
- We promise to keep our trucks and equipment as clean and as unobtrusive as possible while parked in your neighborhood.
- We promise to respect your neighbor's property and privacy.
- We promise that our crew will be respectful of your home and household, courteous, and in clean uniforms. They will play radios only with your permission.
- We promise to provide you with detailed care and watering instructions and answer all your care questions.
- We promise to provide phone and on-site support if needed for any landscape issue.
- We will provide you a *Clark's Newsletter* subscription with helpful tips and seasonal reminders through the year.

In short, we want you to be proud of your Clark's landscape and proud of your decision to work with us.

Sincerely,

Dan Clark
Clarks Nursery & Landscape